

I believe this the lowest Crown Casino could go regarding banning a disability support pensioner and NDIS participant and withdrawing my licence to operate. I'm not a threat to Crown Casino and I have never done anything wrong to be treated like this by Crown Casino.

I and my dad believe firmly that Crown Casino would do this to a disability support pensioner and NDIS participant because they were worried that the evidence I have and they don't want it to come to light.

It's actually quite embarrassing as if I was ever going to go with a friend or family member to a Crown restaurant then Crown Casino who once welcomed me with open arms would get there security to embarrass me and ask me to leave. My dad said this is not right what has been done to me.

Please assist me in finding a law firm that can help me with getting an out of court settlement from Crown Casino as Crown Casino has allowed me to gamble all my life savings even when I notified one of their 12 responsible gaming managers. I also sent Crown a legal letter in late 2019 and raised my concerns regarding the VIP Host Confidential telling me and my partner to not put my card into the machines but to instead put Confid card into the machines and pump it. The Crown casino still after 2019 continued to send me txt messages from there VIP host trying to woo me back into the Crown by sending me Txt messages attached as late as Confid of December 2020 even though the Crown Casino were already made aware by myself in letters and emails about the misconduct of some of their VIP gaming hosts and how I raised to the Responsible Gaming Manager in 2018 regarding why I was gambling due to my mum's death from cancer. So the Crown casino knew Confidential about this but still kept relentlessly pushing me to come back via txt and emails and telephone calls.

I have evidence to support and back up my version of events of the defective administration from Crown Casino via email paper trails supplied to Confidential and txt messages in 2021 from Crown Casino.

They have banned me under the guise of (Getting to know you Client Program) they told me on the Confident of May that even if my divorce lawyer and my mums estate lawyers paperwork checks out regarding where my wealth came from, I would still have to go through Crown Casinos internal review process to get a decision whether they would keep the ban on me.

In other words, this ban was never about me not being able to show where my wealth came from but a cheap attempt by the Crown Casino to ban me to clean up their mess and bury the truth.

f I was to now go to a restaurant with friends at the Crown their Security would embarrass me and ask me to leave the restaurant. This is how the Crown casino treats Disability support pensioners and NDIS participants. They have taken everything off me and now have banned me under the guise of there Get to know your patron program.

I feel I've been wronged and treated terribly by Crown Casino. They knew my mum had passed away from cancer and they kept allowing me to play the machines and I made there responsible Gaming Manager aware that I was upset and grieving the loos of my mum to cancer. I also made the Responsible Gaming Manager aware that I was using my mums estate money and I do recall telling them I was unemployed at the time.

Now I have lost everything including my relationship and I have had Crown rub salt into my wound further on the **Confider** of May 2021 by a telephone call from a private number, a **Confidential** voice who I Believe is the same **Confide** Manager who approached me in 2018 tells me I a Disability support pensioner and NDIS participant am now banned from the Crown casino and any of its surrounding restaurants. Even if I were to supply my divorce settlement and my mums estate details to Crown Casino now it wouldn't make a difference as the **Confider** on the phone told me that even if I supplied the information and it checked out, I would still have to go through Crown Casinos internal reviews process which really means the Crown Casino is doing this too me because it's not about were my Money had come from but more because they know I have witnesses and evidence that shows they not just took advantage of me but also my ex-partner by encouraging us to use **Confid** Platinum card instead of my black card in 2016.